



Arbitration Ireland

PRIVACY POLICY 2019

As a visitor to our website, Arbitration Ireland respects your right to privacy. This policy outlines our commitment to you in this regard. All instances of 'us' or 'we' or 'our' etc., in this policy refers to Arbitration Ireland. We do not actively collect personal data from visitors, but personal information volunteered to us (e.g., via the contact page of our website) will be treated with the highest standards of confidentiality.

RELEVANT LEGISLATION

Along with our business and internal computer systems, this website is designed to comply with the following legislation with regard to data protection and user privacy: EU Data Protection Directive 1995 (DPD) and EU General Data Protection Regulation 2018 (GDPR)

IDENTITY

Arbitration Ireland is headquartered at Church Street, Dublin 7, Ireland. Enquiries regarding data collected by us may be referred to Executive Director, Rose Fisher, at rfisher@arbitrationireland.com. We are the Data Controllers for any data collected by our company.

WEBSITE

We do not directly collect personal data on clients of our company or visitors to our website unless it is presented by the clients or visitors themselves (e.g., contacting us by email through the website). We do not store visitor information on this website's own database. Emails via the website are not stored on the website, but are processed through standard email protocols (as if you are using your own email system to contact us). Internet sites (including Arbitration Ireland) use some cookies (small text files) to operate properly, for example to allow visitors to negotiate between pages. This data does not identify persons to us and we do not collect such data. These cookies are set to expire when the browser session ends (is closed down). These are often referred to as session (first-party) cookies. Google Analytics, which utilises third-party cookies, is active on our website. These track use of the website but none of this information personally identifies you to us. We do not have access to all data collected via Google Analytics. Google Analytics does process some data (identifying what people look at on our website) on our behalf, and complies with relevant EU legislation, even if some data may be held outside of the EU. Please see Google (Privacy Policy) for further information.

ABOUT THIS WEBSITE'S SERVER

This website is hosted by Register365.com (Namesco Ireland Limited; Register365.com is part of the Dada Group). Full details about Register365 can be found here. All traffic (transferral of files) between this website and your browser is encrypted and delivered over HTTPS.

DATA RETENTION

We do not retain data on visitors unless they contact us directly. In the event of a contact by email via the website, this email is deleted after 12 months if there is no further contact. However, any such emails that have created a response giving an opinion or other element of service, may be retained separately.

DATA BREACHES

We will report any unlawful data breach of this website's database or the database(s) of any of our third-party data processors to any and all relevant persons and authorities within 72 hours of the breach if it is apparent that personal data stored in an identifiable manner has been stolen.

CHANGES TO PRIVACY POLICY

This policy may change from time to time in line with legislative or regulatory developments. We recommend that you check this page occasionally for any policy changes.